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POPS ENTERPRISE

How to activate the WhatsApp feature through the Pops Enterprise

Meta

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https://www.popspos.com/popsenterprise2





متطلبات تفعيل خاصية الواتساب

Requirements for activating the WhatsApp feature

- 1. انشاء صفحة فيس بوك
- 2. انشاء حساب فيس بوك تجاري
 - 3. ادخل موقع

https://developers.facebook.com/products/facebook-login/

لإنشاء التطبيق الذي سيتم استخدامه في إرسال الرسائل للزبائن

- 1. Create a Facebook page
- 2. Create a Facebook business account
- 3. Visit a website

https://developers.facebook.com/products/facebook-login/

To create an application that will be used to send messages to customers

After logging in to the Facebook Developer website, follow the following steps to create the WhatsApp application 1.Click on the My Apps button

Meta

Facebook Login

Facebook Login

A convenient way for Facebook's billions of global users to log into your app or website.

Facebook Login enables people to have private & secure experiences, from basic account creation to social networking, all with the click of a button it is uniquely positioned to offer a seamless experience across platforms, devices, and operating systems.

→ Go to Docs

• 0

بعد تسجيل الدخول في موقع فيس بوك ديفيلوبر اتبع الخطوات التالية لإنشاء تطبيق الواتساب 1. اضغط على زر تطبيقاتى





	Select All Start checkup
posbank App ID: 581720 Mode: In devel Type: None	0993887838 lopment MenuTree App ID: 804594871311488 Mode: Live Type: None Business: Posbank Technology W.L.L
reate an app	
Add use case	What do you want your app to do? These are the most common use cases developers have used on Meta for Developers. Each
O App details	use cases with more functionality. Customize use cases once your app is created.
	Authenticate and request data from users with Facebook Login Our most common use case. A secure, fast way for users to log into your a app to ask for permissions to access their data to personalize their experie
	Launch a game on Facebook Launch a game that players can find and play directly in their Feed or Mess both desktop and mobile devices. Learn more about Instant Games.
	Looking for something else? If you need something that isn't shown above, you can see more options by selecting Other.



- 2.اضغط على زر انشاء تطبيق
 - 3.اختر خيار آخر
 - 4.اضغط على زر متابعة
- 2. Click on the Create Application button
- 3. Choose another option
- 4. Click the Continue button

5.اختر خيار تجاري 6.ثم اضغط زر متابعة 7.ادخل اسم التطبيق الخاص بك " الاسم من اختيارك 8.ثم ادخل الايميل 9.بعد ذلك اضغط زر انشاء تطبيق

- 5. Choose a trade option
- 6. Then press the Continue button
- 7. Enter the name of your application." The name of your choice"
- 8. Then enter your email
- 9. After that, click the Create Application button

Create an app

Type	Select an app type The app type can't be changed after your app is created. Learn more
Obetails	Consumer Connect consumer products and permissions, like Facebook Login and Instagram Basic Display to
	Business Creately manage business assets like Pages, Events, Groups, Ads, Messenger, WhatsApp, and Ins Graph API using the available business permissions, features and products.
	Instant Games Create an HTML5 game hosted on Facebook.
	Gaming Connect an off-platform game to Facebook Login.

,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	This is the app name that will show on your My Apps page and associated with your app ID. You can change the name later in Settings.
etails	I 0/30
	App contact email This is the email address we'll use to contact you about your app. Make sure it is an address you check regularly. We may contact you about policies, app restrictions or recovery if your app is deleted or compromised. support@posbank.me
	Business Account · Optional Connecting a Business Account to your app is only required for certain products and permissions. You'll be asked to connect a Business Account when you request access to those products and permissions.
	No Business Manager account selected
	By proceeding, you agree to the Meta Platform Terms and Developer Policies. Previous Create app



Ӯ Туре	Add an app name This is the app name that will show on your My Apps page and associated with your app ID. You can change the name later in Settings.	
Details	MessagingApplication 20,	/30
	App contact email This is the email address we'll use to contact you about your app. Make sure it is an address you check regularly. We may contact you about policies, app restrictions or recovery if your app is deleted or compromised.	t
_	support@posbank.me	
Invalid Email o	or Phone Number	
Please enter a	valid email address or mobile number.	
	Close	



مهم جداً **VERY IMPORTANT**

- عند الانتهاء من الخطوات ستظهر رسالة بوجود خطأ ما . اغلق هذه الرسالة واضغط على زر اغلاق للرجوع إلى الصفحة السابقة
 - When you complete the steps, an error message will appear. Close this message and press the Close button to
 - return to the previous page

Apps
Filter by
All Apps (7)
Restricted (1)
Archived
Required actions (1)
Business Account
No Business Account selected

ستلاحظ بانه قد تم انشاء التطبيق الخاص بك اضغط على زر التطبيق للدخول

You will notice that your application has been created Click on the application button to enter

عند دخول التطبيق اختر خيار الواتساب واضغط زر تثبيت

When entering the application, choose the WhatsApp option and press the set up button

dmin Apps							Se
MessagingAPI App ID: 155743051146 Mode: In development Type: Business Business: Posbank Ter	61436 chnology W.L.L	App ID: 5 Mode: In Type: No	nk 5817209938878 development one	38		Men App II Mode Type: Busin	nuTree ID: 8045948713 e: Live : None hess: Posbank
Administrator ■		 Administrator 				Administrator	
Fiori Restaurant App ID: 309168368427 Mode: Live Type: Consumer Business: Posbank Ter	& Cafe	Cups C App ID: 2 Mode: In Type: Co Business	Cafe 2756248038034 development onsumer s: Posbank Tech	181 inology W.L.L		App II Mode Type: Busin	Ps Restaura ID: 7569635017 e: In developme : Consumer ness: Posbank 1
Required actions 1	Past due >					Lanc Artester 19	
MessagingAppli App ID: 153511745400 Mode: In development Type: Business	cation						
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اختر الحساب التجاري الخاص بك ثم اضغط زر متابعة Select your business account and click the Continue button

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ess Platf	orm API

iology W.L.L	
Fechnology W.L.L	
u agree to the Facebook Te ess and the Meta Hosting T	rms for erms for Cloud
ent and political use restrict	ions here.
	Continue

🕫 Meta for Develop	bers						Docs	Tools	Support	Apps 🚹	Q Search	- 😚
MessagingApplication	 App ID 	: 1535117454001541	App Mode: Developr	ment 💽 Live	App type: Business							? Help
Dashboard				Quickstart								
 App settings App roles 	~ ~			Send and receive	e to the WhatsApp messages to and from cu	Business Platform ustomers using cloud-based servers owned by	/ Meta to ho	ost the Wha	tsApp Rusine	ss API client.		
🗘 Alerts	~			API Setup Get set up on th	he Cloud API by adding a	phone number and sending your first messag	e.		Start using	the API)	
App Review Products	✓ Add Product			Scale your busi	ness							
Webhooks WhatsApp	^			Become Set up Emb the WhatsA	a Tech Provider bedded Signup to start bu App Business Platform on a about the Tech Provider	ilding and sending messages through behalf of your clients.		1. Provi	der verificatio	n		
Quickstart API Setup Configuration				Tech Provid Continue	der Terms. e Onboarding	r rogram. by continuing, you agree to	() 3. Final	reviews			
Activity log				WhatsApp Busir	ness							
E Activity log				i Account i See alerts, your Whats	nformation insights and more for App account.	Create and update templates an explore sample templates.	id E	C What Edit a	tsApp Flows and preview ye	our flows.		
				O View account in Phone nu	mbers	⊖ Manage message templates	9) Manage	Flows			

عند دخول التطبيق اضغط زر "start using the API

When entering the application, press the button "start using the API"

قم بتفعیل زر "Live" Activate the button "Live"

∞ Meta for Developers	≡ App Dashboard	
MessagingApplication 🔻	App ID: 1535117454001541	App Mode: Development Live App type: Bus
 ☐ Dashboard ☐ Required actions 		In Development mode, your app can only request data from users with an app role. To request end user data, your app must have Advanced Access permissions and be set to Live mode.
₹Õ҈} App settings	~	Temporary access token
App roles	~	EAAV0LmKIxYUBOzenIdkLnTpNSIZCel

				Docs	Tools	Support	Apps 👖	Q Search	A (
App Mode: De	evelopment Live App type: Business								0
In Developme from users w your app mus and be set to	ent mode, your app can only request data with an app role. To request end user data, ust have Advanced Access permissions to Live mode.								
	Temporary access token								
	EAAV0LmKIxYUB0zenIdkLnTpNSIZCelBGwLpxqQriQ	(🏠 Сору	() Refresh	This token will	expire in 23	hours.			
Invalid Privacy	Policy URL								
You must provi	ide a valid Privacy Policy URL in order take your app Live. Go	to <u>Basic Setting</u>	gs and make sure	it is valid.	С	lose			

لتفعيل زر مباشر يتطلب إضافة رابط السياسة الخاص بكم , اضغط على زر Basic Settings لإضافة روابط السياسة

To activate this option, you must add a link to your policy, click the button Basic Settings to add policy links





سيتم الانتقال إلى هذه الصفحة قم بإضافة الرابط المرفق هنا

You will be taken to this page. Add the attached link here

https://www.freeprivacypolicy.com/blog/privacy-policy-url/

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	Contact email 🚯
	support@posbank.me
	Terms of Service URL
g/privacy-policy-url/	https://www.freeprivacypolicy.com/blog/privacy-policy-url/
	Category 6
	-

بعد ذلك قم بحفظ التعديلات في هذه الصفحة Then save the edits on this page



بعد حفظ التعديلات اضغط على زر API Setup

ثم قم بتفعیل زر Live

After saving the modifications, press the API setup button

Then activate the Live button

∞ Meta for Developers	a ∃ App Dashboard	
MessagingApplication -	App ID: 1535117454001541	App Mode: Development Live App type: Business
Dashboard		From Send free messages with the provided test phone number. You
Equired actions		Test number: +1 555 048 0050 -
₹Õ҈} App settings	~	Phone number ID: 166163236580366 D WhatsApp Busin
App roles	~	Select a recipient phone number -
🖒 Alerts	~	Step 2: Send messages with the API
App Review	~	To send a test message, copy this command, paste it into Term
Products Ad	d Product	1 curl -i -X POST ` 2 https://graph.facebook.com/v17.0/166163236580366 3 -H 'Authorization: Bearer EAAV0LmKIxYUB01c2ND0h030EWLmvGZAbe90GmnB8IIt7BI4gV
Facebook Login for Business Webhooks	~	A2JZBgcPrIKh1LQmGYEotTPWzdBU874IXo19biBE7YgJkuyy8h 4 -H 'Content-Type: application/json' ` 5 -d '{ \"messaging_product\": \"whatsapp\", \"to\ \"language\": { \"code\": \"en_US\" } }'
WhatsApp	^	
Quickstan		
API Setup		Step 3: Configure webbooks to receive messages
Partner Solutions		Create a custom webhook URL or use services that help you se
Activity log		Step 4: Learn about the API and build your app
E Activity log		Review the developer documentation to learn how to build your



Step 5: Add a phone number

To start sending messages to any WhatsApp number, add a phone number. To manage your account information and phone number, see the Overview page.



Add phone number	Create a WhatsApp Business profile This profile will show information about your business to people on WhatsApp. You can edit this information anytime by going to Business assets in Meta Business Suite Settings and selecting this WhatsApp account. WhatsApp Business Profile display name	×
	Timezone () (GMT+03:00) Asia/Bahrain Category Restaurant	
	This is POPs Restaurant WhatsApp Service 40/	512

Add phone number	Add a phone number for WhatsApp This is the number people will see when they chat with you. Learn how to use a	×G
🤣 WA Business Profile	number that's already on WhatsApp.	
O Add number	Phone number	
O Verify number	US +1	
	Back	Next

بعد تفعيل زر مباشر قم بإضافة الرقم الذي سيتم استخدامه في ارسال الرسائل للزبائن من خلال الضغط على زر إضافة في الخطوة رقم 5

After activating the Direct button, add the number that will be used to send messages to customers by clicking the Add button in Step No. 5.

> قم بإضافة الاسم الذي سيظهر عند ارسال الرسائل ثم اختر الفئة بعد ذلك يمكنك اضافة وصف لعملك التجاري بشكل اختياري بعد الانتهاء اضغط على زر متابعة

Add the name that will appear when sending messages Then choose the category After that, you can optionally add a description of your business After completing, click the Next button

Add the number used to send messages When you add the number, click the Continue button An activation code will be sent to the number entered Add it to activate

قم بإضافة الرقم المستخدم لإرسال الرسائل عند إضافة الرقم اضغط زر متابعة سيتم ارسال رمز التفعيل على الرقم المدخل قم بإضافته ليتم التفعيل









After that the following data can be saved

Phone number ID WhatsApp account ID App ID

It will be added later to the Pops Restaurant system

					Docs	Tools	Support	Ap
App type: Business								
s with the provided test pho	ne number	. You can use	e your own p	hone numb	er which is	subject to li	mits and prici	ng. Lea
2	WhatsApp	Business Ac	count ID:					
phone number	•							

بعد ذلك يمكن حفظ البيانات التالية

الرقم التعريفي لرقم الهاتف الرقم التعريفي لحساب الواتساب الرقم التعريفي لتطبيق

سيتم اضافتها لاحقاً في نظام بوبس المطاعم



بعد الانتهاء من موقع developer facebook

قم بالدخول على موقع https://business.facebook.com

قم بتسجيل الدخول من حسابك الذي انشأته سابقاً ثم اختر زر الإعدادات بعد ذلك اختر زر نظام المستخدم

After completing the site developer facebook Log in to the website https://business.facebook.com

Log in from the account you created previously Then choose the settings button After that choose the System users button

Meta Business settings	=	People These are people with access	to the Posbank Technology W.L.L Business Account. Ar
Posbank Technology W.L.L	•		Q Search by name or ID or en
		Name	Email
Users Users	^	(2) Haider Yaqoob	sales@posbank.me
People			
Partners			
System users		Dosbank Middle East	info@posbank.me
- Accounts	~		
Pages			
Ad accounts			
Business asset groups			
Apps			
Instagram accounts			
WhatsApp Accounts			
🔗 Data Sources	~		
Brand Safety and Suitabi	~		
Registrations	~		
A Integrations	~		
Billing & payments	ß		
G Security Center			
		Showing 1-2 of 2 people	
@ 🧶 Q	Ð		





بعد الدخول لصفحة نظام المستخدم إضغط زر إضافة قم بإنشاء نظام مستخدم جديد من خلال إدخال اسم المستخدم ثم اختر من دور المستخدم مسئول

After entering the user system page Click the Add button Create a new user system by entering the user name and then choosing the user role Administrator



Filter by name or ID Add Conversions API System User Conversions API System User Generating Access Tokens System Users can only generate access tokens for Generate new token

بعد الانتهاء من انشاء المستخدم اضغط على زر انشاء رمز جديد

After completing creating the user, click on the Create New token button



4. بعد الانشاء قم بنسخ الرمز واحتفط به لإدخاله في نظام بوبس المطاعم

4. After creation, copy the code and save it to enter it into the Pops Restaurants system

3_. بعد ذلك قم باختيار جميع الخيارات ثم اضغط على زر انشاء

3.After that, choose all the options and press the Create button

System Users can only generate access tokens for permissions their app has been granted through App Review.

A Assign assets

	Generate token
elect app:	Calactional
MessagingApplication •	Select app:
	Select an app
ken expiration	ManagingApplication
oose when this token will expire. Learn about token expiration and fresh.	MessagingApplication
60 days (Recommended)	MessagingAPh
Never fm	MenuTree
	Cups Cafe
Generating Access Tokens	Fiori Restaurant & Cafe
The list of available scopes is based on previously	POPs Restaurant Client App
granted permissions for this app. To access additional	

2. من خيارات انتهاء الرمز اختر ابداً

2.From the code expiration options, choose Never

1. في البداية اختر التطبيق الخاص بك

1.Firstly choose your application

Edit





ربط تطبيق الواتساب مع نظام بوبس انتربرايس Connecting the WhatsApp application with the Pops Enterprise system



Through Pops Enterprise cloud,

the Meta and Cataloge feature can be activated through

Go to Settings and then to integrations

After that you can choose the messaging and then the settings of Meta

من خلال بوبس انتربرايس السحابي يمكن تفعيل خاصية ميتا والكاتالوج وذلك من خلال التوجه للإعدادات ومن ثم إلى الربط بعد ذلك يمكنك اختيار الرسائل ومن ثم إعدادات ميتا

Dropola ×	
DIVITUTI.	

Select a branch name

Choose the branch you wish to link

Informations	Configuration	
Enabled		
Sender Phone Id *		Enter Sender Phone Id
Business Phone Id *		Enter Business Phone Id
Meta Application Id *		Enter Application Id
Token *		Enter Token

ادخل الحقول المطلوبة والتي تحصل عليها من موقع ميتا بعد ذلك اضغط على زر تفعيل ثم زر تحقق Enter the required fields, which you get from the Meta website, after that, click on the enable button then save





بعد ذلك يمكن تحديد الرسائل التي سيتم ارسالها تلقائياً للعملاء مع تعيين قوالب الرسائل . كما ويمكن إضافة نص إضافي على القالب

After that, the messages that will be sent automatically to customers can be determined with the set of message templates. Additional text can also be added to the template.



Informations	Configur	ation		
Quick Serve	Dine-in	Delivery	Drive-Thru	Orde
Send Messa	ge			
Choose Templat	te			
Additional Text P	arameter			
Enter Additiono	ıl Text Parame	ter		

- يمكن تفعيل خاصية قائمة الانتظار من هنا , حيث يمكن تحديد قالب الرسالة التي ستص للعميل عندما يكون هناك مكان شاغر في المطعم
- The waitinglist feature can be activated from here, where you can specify the message template that will be sent to the customer when there is a vacant place in the restaurant

Quick Serve	Dine-in	Delivery	Drive-Thru	Order Status Notifications	WaitingList Notifications	Cataloge
Enable						
hatsapp Manag	er Id: *					Get Cataloaes
Cataloge	C	hoose a Cataloç	ge		*)
				Create New Catalog		
Menu	D	efault Menu			× 🔻)

لتفعيل خاصية استلام الطلبات عبر الواتساب يجب تفعيل خاصية الكاتلوج وذلك عن طريق إضافة الرقم التعريفي للواتساب والذي يمكن الحصول عليه من خلال موقع ميتا. بعد ذلك يمكن إضافة اسم جديد للقائمة التي ستعرض في الواتساب , بعد ذلك يمكن تحديد القائمة التي سترفع في الواتساب بعد ذلك يمكن حفظ البيانات لتفعيل الخاصية

To activate the feature of receiving orders via WhatsApp, you must activate the catalog feature by adding the WhatsApp ID, which can be obtained through the Meta website. After that, a new name can be added to the list that will be displayed in WhatsApp, after that you can select the list that will be uploaded to WhatsApp After that, the data can be saved to activate the feature



للحصول على الرقم التعريفي لواتساب مانيجر To get a WhatsApp Manager ID

8				
e or when a message's stat	us has changed, you need	to set up a Webhooks	endpoint for your app	o. Learn
net/api/whatsapp	Verify token ()			Edit
				Manage
number.			Manage phone	numbers
usiness portfolio, test WhatsApp	Business Accounts, and phon	e numbers.		Delete



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What	sApp Manager	
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Your ac	count	
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	Create a business portfolio	
	Log out	
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اختيار الحساب المراد تفعيل الكاتلوج به Choose the account you want to activate the catalog with

🔿 Meta			
Business settings			
P posbank.sa	•		
Business asset groups			
Apps			
Instagram accounts			
Commerce accounts			
WhatsApp Accounts			
😞 Data sources	~		
D Brand Safety and Suitabi	~		
Registrations	~		
A Integrations	~		
Billing & payments	C		
🛞 Ad partnerships	C		
Security Center			
Or Requests			
C Notifications			
Business info 5			
? Setup guide			



بعد ذلك قم بحفظ الرقم التعريفي وإضافته في نظام الانتربرايس لتفعيل خاصية الكاتلوج After that, save the ID and add it to the enterprise system to activate the catalog feature



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