

# POPS ENTERPRISE

How to activate the WhatsApp feature through the Pops Enterprise



# متطلبات تفعيل خاصية الواتساب

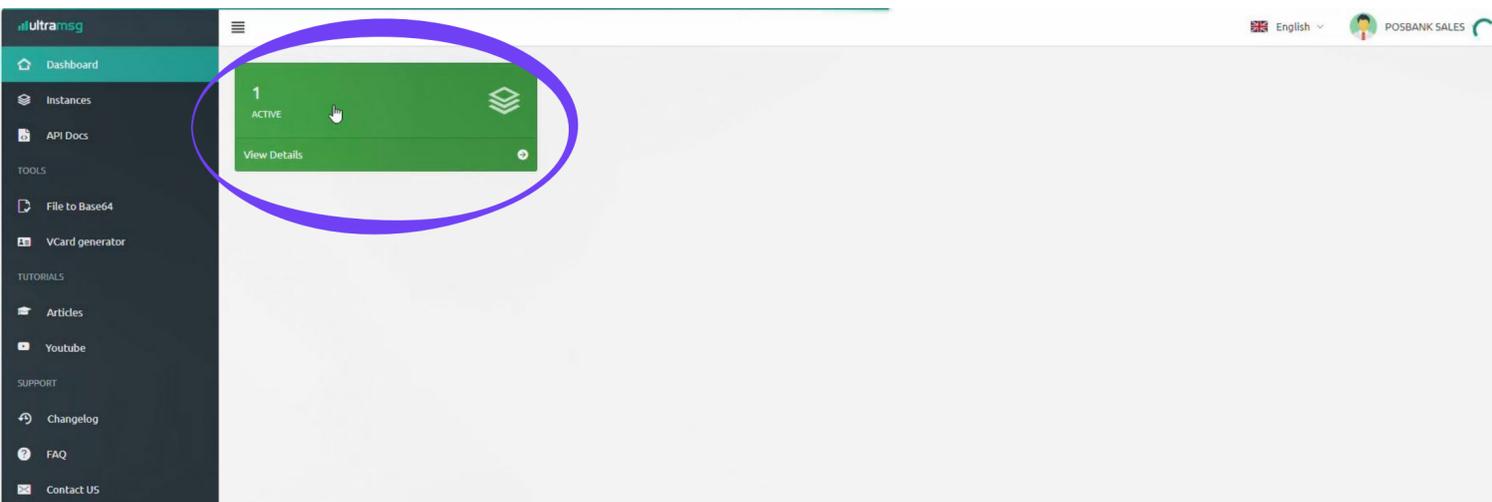
Requirements for activating the [WhatsApp](#) feature

لتنتمكن من تفعيل خاصية الواتساب في نظام بوبس انتربرايس يمكنك الإشتراك في موقع الترا مسج ومن ثم ربطه بنظام البوبس الخاص بك وذلك عبر اتباع الخطوات التالية

In order to be able to activate the WhatsApp feature in the Pops Enterprise system, you can subscribe to the Ultramsq website and then connect it to your Pops system by following the following steps:

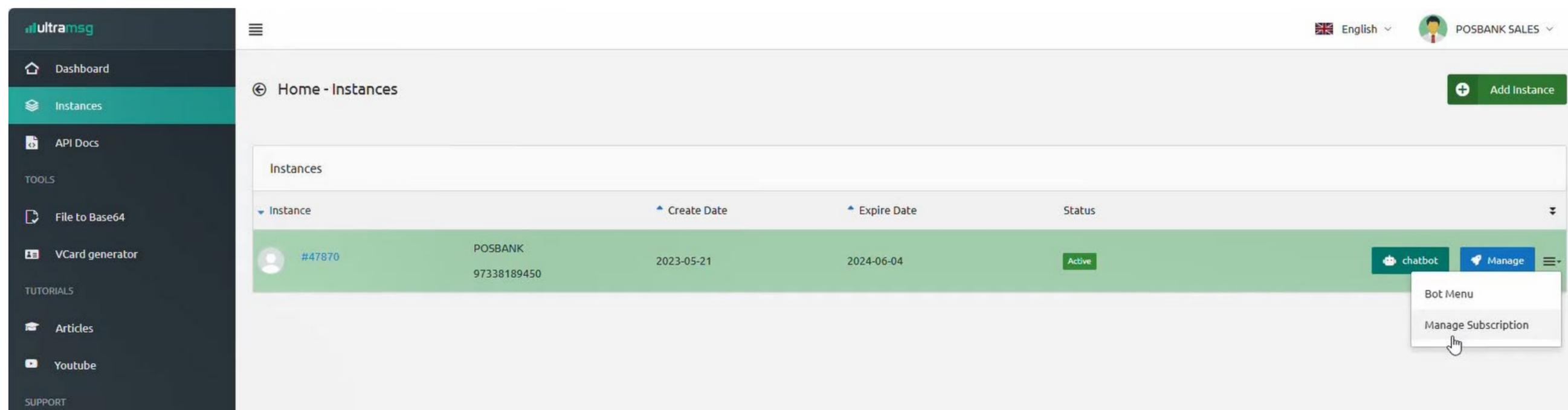
The logo for Ultramsq, featuring a stylized signal icon on the left and the word "ultramsq" in a bold, sans-serif font to its right. The signal icon consists of three vertical bars of increasing height. The word "ultramsq" is in a dark teal color, with the "u" and "s" being slightly larger than the other letters.

<https://ultramsq.com>



بعد تسجيل الدخول اضغط على هذا الزر  
After logging in, click this button

سيطلب هنا طلب الاشتراك  
A subscription request  
will be required here



ومن بعد الاشتراك والتحقق من الرقم ستحصل على الرقم التعريفي للطلب و الرمز  
يجب الاحتفاظ بهما لإضافتها في نظام بوبس انتربرايس للربط

After subscribing and verifying the number, you will receive the **instance ID** and **token**

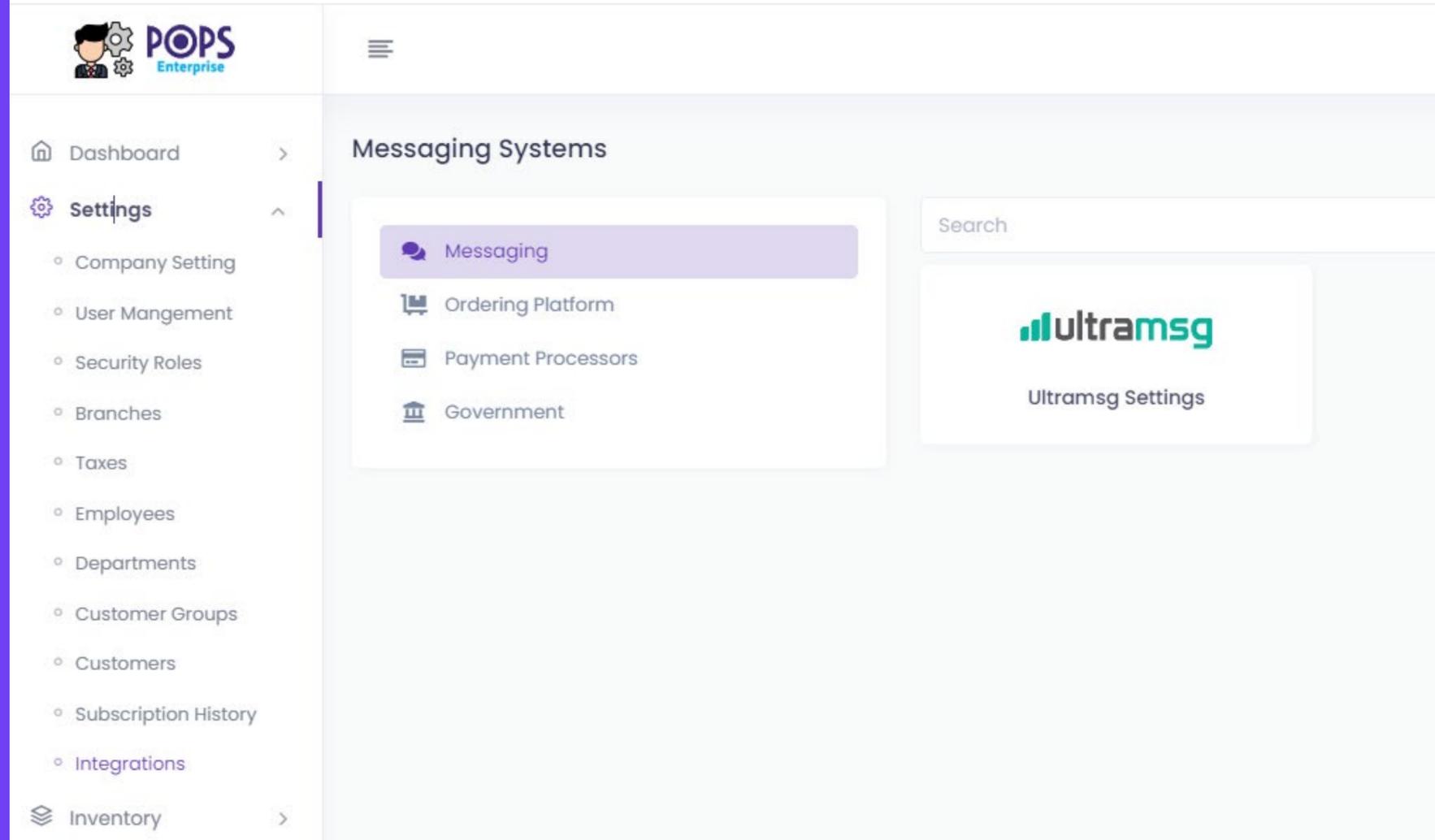
**They must be saved to be added to the Pops Enterprise linking system**

The screenshot displays the UltramsG dashboard interface. On the left, a dark sidebar contains navigation links: Dashboard, Instances (highlighted), API Docs, TOOLS (File to Base64, VCard generator), TUTORIALS (Articles, Youtube), and SUPPORT (Changelog, FAQ). The main content area shows the configuration for 'Instance#47870'. At the top right, there are options for 'English' and 'POSBANK SALES'. Below the instance name, there are icons for Messages, chatbot, Bot Menu, Log out, Change WA Number, Restart, and Clear. The configuration table has four columns: Auth Status (with an 'initialize' button), API URL, Instance ID (highlighted with a blue oval), and Token (highlighted with a blue oval). Below the table, a green circular progress indicator and the text 'Please wait, Connecting to your instance' are visible.

# ربط تطبيق الواتساب مع نظام بوبس انتربرايس

## Connecting the WhatsApp application with the Pops Enterprise system





من خلال بوبس انتربرايس السحابي  
يمكن تفعيل خاصية التراسل مسج وذلك من خلال

التوجه للإعدادات ومن ثم إلى الربط

بعد ذلك يمكنك اختيار الرسائل ومن ثم إعدادات التراسل مسج

Through Pops Enterprise cloud,

the Ultra Message feature can be activated through

Go to Settings and then to Linking

After that you can choose the messages and then the

settings of Ultra jQuery

Branch: \*

Choose the branch you wish to link اختر الفرع الذي ترغب في ربطه

**Informations** Configuration

Enabled

Instance Id \*

Token \*

**Activate**

ادخل الحقول المطلوبة والتي تحصل عليها من موقع الترا بعد ذلك اضغط على زر تفعيل ثم زر تحقق

Enter the required fields, which you get from the Ultra website, after that, click on the enable button and then the validate button

Informations Configuration

Quick Serve Dine-in Delivery Drive-Thru Order Status Notifications Waiting List Notifications

Send Receipt  Order Receipt

Send Additional Text Message Before Receipt  Send Additional Text Message Before Order

Enter Additional Text Message Before Receipt

Enter Additional Text Message Before Order

في جميع أنواع الطلبات يمكنك تحديد الأرصدة التي سيتم إرسالها مع النص بمجرد الضغط على زر التفعيل

In all types of orders you can specify the credits that will be sent with the text by simply pressing the activation button

## Order tracking | خاصية تتبع الطلبات

Informations

Configuration

Quick Serve

Dine-in

Delivery

Drive-Thru

Order Status Notifications

Waiting List Notifications

Delivery Status

Order Stages

Send When (Departure)

Send When (Arrival)

Send Additional Text Message

Send Additional Text Message

Enter Additional Text Message Before Receipt

Enter Additional Text Message Before Order

Save

Cancel

من هنا يمكن تحديد الرسائل التي ترغب في إرسالها للعميل في حال تتبع الطلب

From here, you can select the messages you want to send to the customer in case of order tracking

Informations Configuration

Quick Serve Dine-in Delivery Drive-Thru Order Status Notifications Waiting List Notifications

Delivery Status Order Stages

Send When Order in (Process) Stage

Send When Order in (Ready) Stage

Send Additional Text Message

Send Additional Text Message

Enter Additional Text Message

Enter Additional Text Message

Send When Order in (Pickup) Stage

Send Additional Text Message

Enter Additional Text Message Before Receipt

## خاصية تتبع الطلبات عند المغاسل Tracking at laundries

من هنا يمكن تحديد الرسائل التي ترغب في إرسالها للعميل في حال تتبع الطلب

From here, you can select the messages you want to send to the customer in case of order tracking

Informations **Configuration**

Quick Serve Dine-in Delivery Drive-Thru Order Status Notifications **Waiting List Notifications**

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Send Message

Send Additional Text Message

Enter Additional Text Message Before Receipt

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## تفعيل خاصية قائمة الانتظار Activate the waiting list

يمكن تفعيل خاصية إرسال التنبيهات للعملاء الموجودين على قائمة الإنتظار مع امكانية إضافة رسالة نصية إضافية  
You can activate the feature of sending alerts to customers who are on the waiting list with the possibility of adding  
an additional text message

# POSBANK

MIDDLE EAST

## **KINGDOM OF BAHRAIN**

Office 41 - Building 884 - Road 3618  
Block 436 - seef , Manama

+973 33771183  
+973 39999549

## **KINGDOM SAUDI ARABIA**

Khobar North Buildings Baghlaf  
Prince Badr Street Intersection (A)

+966 138811050  
+966 591058811

## **UAE, DUBAI**

6th Floor , Concord Tower , Dubai  
Media City , UAE

+971 44549842  
+971 544453452